

# Call Control® for Enterprise

Leading Call Protection solutions designed around your business.

#### A New Kind of Voice Firewall



## (:) Increase Productivity

Robocallers and telemarketers tie up your employees, contact and support centers by wasting their time. When an unwanted call happens, staff are distracted and unproductive. Customer Support and contact centers are spending time answering unwanted calls instead of helping customer



## **Improve Security & Productivity**

Spam calls can cost some organizations millions of dollars per year in damages. Lost time from employees dealing with these calls is a significant cost driver and hampers productivity. In addition, fraud and security breaches from scam calls that gather private information can cost companies a fortune to rectify and sometimes come with significant fines.

#### **Call Control Solutions for Enterprises**

Call Control integrates into the Enterprise phone system whether it is an IP PBX, public or private. When a call is made into the Enterprise, we check the incoming caller against a set of rules and our CommunityIQ™ database to make call handling and routing decisions.

As an example, when an unwanted call is made to a Call Center, we instantly hang it up or send it to a voicemail system for review. Employees and staff can have their own accounts to provide personalized or system-wide profiles. The profiles contain allow and block lists, Time of Day and call handling preferences.

## How it Works (USPTO #9,819,797)



An incoming CallerID is passed via API from the host PBX, public, private, managed or cloud to the rules engine. We analyze public, private, proprietary and subscribers rules and allow, block or send the caller to voicemail. Administrators and subscribers can view their call logs and manage their preferences from anywhere.

#### **Our Platform & Partner**

