Call Control Enterprise

Cisco Webex Integration Steps

Initial Installation

1. Login to the <u>Call Control Business Portal</u> (https://business.callcontrol.com/) with the username and password provided to you by your Call Control account representative.



2. Once logged into the Call Control Business Portal, navigate to the <u>VoIP Settings</u> page. Click "Add Provider" as shown below under Organization Settings.

| Call Control | | | | | 🗄 Call Control Webex | 2 webex-admin | []→ Logout |
|------------------------------|-----------------------|--------------|----------|----------|----------------------|---------------|------------|
| 🕒 Dashboard | | | | | | | |
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| Contacts | | | | | | | |
| Ø Block | | Applications | Accounts | Settings | Profile | | |
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| 💙 Call Policies | VoIP Sett | ings | | | | | |
| ට් Do Not Disturb | Network Addres | ses | | | Add Provider | Apply | |
| Organization | | | | | | | |
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3. Select Cisco Webex from the service provider drop down menu.

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| 🛇 Allow | VoIP Settings | | | | |
| 🏹 Call Policies | Service Provider | | | | |
| | Cisco Webex ~ | | | | |
| Do Not Disturb | Organization Identifier | | | | |
| • Organization | Organization Identifier | | | | |
| | Delete | | | | |
| Arr My Account | Network Addresses Add Provider Apply | | | | |
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4. Login to <u>Webex Control Hub</u> as administrator and navigate to the <u>Account</u> page.

| webex Control H | ub | | Ę | ••• •• |
|--|---------------------|---|------|---------------|
| | Account | | Info | Subscriptions |
| MANAGEMENT Q. Users V. Workspaces Devices X. Apps Account V. Organization Settings | Company Information | Company Name CallControl-Test Organization ID 9644460a-af7b-4e26-a9ed-b052a3c0af3d | | |
| SERVICES | | | | |
| C Updates & Migrations | | | | |
| Messaging | | | | |
| Meeting | | | | |
| % Calling | | | | |
| Connected UC Hybrid | | | | |
| CallControl-Test | | | | |

5. Copy the provided Organization ID value and paste it to the Organization Identifier field on the Business Portal settings page.

| Call Control | 🖁 🏾 Call Control Webex 🖉 webex-admin 🕞 Logout | | | | | |
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| 🕒 Dashboard | | | | | | |
| 🕙 Call History | Organization Settings | | | | | |
| Contacts | Applications Accounts Settings Profile | | | | | |
| 🖉 Block | | | | | | |
| 𝗭 Allow | VoIP Settings | | | | | |
| 🏹 Call Policies | Service Provider | | | | | |
| ව් Do Not Disturb | Organization Identifier | | | | | |
| Organization | 9644460a-af7b-4e26-a9ed-b052a3c0af3d Delete | | | | | |
| A My Account | Network Addresses Add Provider Apply | | | | | |

6. Press the Apply button to save the settings.

| Call Control | 且 Call Control Webex _ 오 webex-admin ①→ Logout | | | | | |
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| 🕒 Dashboard | Organization Settings | | | | | |
| 😒 Call History | | | | | | |
| E Contacts | Applications Accounts Settings Profile | | | | | |
| 🖉 Block | | | | | | |
| Illow | Organization settings have been saved successfully | | | | | |
| 💙 Call Policies | VoIP Settings | | | | | |
| Do Not Disturb | Service Provider Cisco Webex | | | | | |
| Organization | Organization Identifier 9644460a-af7b-4e26-a9ed-b052a3c0af3d | | | | | |
| My Account | Delete | | | | | |
| | Network Addresses Add Provider Apply | | | | | |

Adding A New Application

1. Navigate to the <u>Applications</u> section of My Account page. The Add button will appear after the successful integration.

| Call Control | | | 📕 Call Control Webex | ⊘ webex-admin | []→ Logout |
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| Contacts | Me Alexandre | | | | |
| Ø Block | | Applications My prot | file | | |
| 𝒮 Allow | Applications | | | | |
| 💙 Call Policies | Applications | Add | ilter by Name or Phone Number | Q | |
| Do Not Disturb | | | | | |
| • Organization | | | | | |
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2. Press the Add button and add the name of the application you want to add (optional). Submit the form.

| Call Control | | Add Application | \otimes | Call Control Webex | | |
|-----------------|------|-----------------------------------|------------------|--------------------|---|--|
| 🕒 Dashboard | | Application Name | | | | |
| 🕙 Call History | | My Working Application | | ŀ | | |
| Contacts | | Provider Cisco Webex | ~ | 6 | | |
| Ø Block | | Cancel | Submit | | | |
| S Allow | | | | | | |
| 🗑 Call Policies | A | oplications | Add Filter by Na | me or Phone Number | Q | |
| Do Not Disturb | No d | wices registered to your account. | | | | |
| Organization | | | | | | |
| Arccount | | | | | | |
| | | | | | | |

3. You will be forwarded to Cisco identification service. Enter your Cisco account login and password.

| | Cisco Webex | |
|-------------|---|--|
| | Welcome to Webex | |
| | webex.common@callcontrol.com | |
| | Sign In | |
| | | |
| | Need help signing in? | |
| | | |
| | | |
| | | |
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| | | |
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| | | |

4. Review and confirm the required permissions access.



Decline

| Call Control | | 🔚 Call Control Webex 🔹 🖉 Administrator 🌐 |
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| 🕒 Dashboard | | |
| 🔆 Call History | | My Account |
| Contacts | | |
| Ø Block | | Applications My profile |
| 𝒮 Allow | Amliantiana | |
| Call Policies | Applications | Add Filter by Name or Phone Number Q |
| Do Not Disturb | Name | Phone Number Action |
| Organization | My Working Application | |
| A My Account | | |
| | | |
| | Your Cisco Webex accour organization. | t is successfully connected to the |

5. You will be forwarded to the portal with notification regarding the connection result.

6. The installation and adding application steps were done. Make a call to your Webex phone number and check the result on the <u>Call History</u> page.